



# REPORT TO THE COMMUNITY

2024



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# LETTERS TO THE COMMUNITY



## THE PRESIDENT

We hope you like this new format of our report to the community, designed to share with you what's happening at Silver Harbour and what lies ahead. This year we celebrated our 50th anniversary, an opportunity to honour the vision of those who made this possible and to celebrate Silver Harbour now. Our Board and committees, all volunteers and ably supported by our excellent staff team, have been working on a new strategic plan, developing a fundraising plan, preparing for the move to our new building in 2026, working on ways to make sure Silver Harbour is accessible to everyone in our community and simply managing our many activities. In order to move into our new facility and continue to grow, we will need your support, so please consider donating and share your ideas and contacts as we embark on this fundraising journey. We also welcome you, your friends, and your family members to volunteer for Silver Harbour and our many activities.



## THE EXECUTIVE DIRECTOR

It is always a pleasure to report out on another year of offering a gathering place where older adults connect and enjoy more than 75 different programs and services. In addition to maintaining our existing high quality programming, this past year we welcomed new ElderCollege programming, partnered with Capilano University students on interviews about ageism, and launched a monthly display of diverse cultural celebrations, to name just a few new initiatives. With our community partners, we worked on helping seniors to prepare for emergencies and heat events and collaborated to increase grant funding for senior-supporting organizations around the province. We are excited to continue offering impactful seniors' programs and activities, both here in our current building and in our new facility. And we hope you'll come participate, volunteer, and donate, helping Silver Harbour Seniors' Activity Centre to continue to grow and flourish, just like the seniors in our community.





# OUR STORY

## OUR VISION

A diverse community that celebrates aging

## OUR MISSION

To help seniors thrive by offering a wide range of programs, services, and connections

## OUR VALUES

**Respect:** We honour the dignity, worth and independence of everyone.

**Excellence:** We strive to do our best and to be a model for others in everything we do.

**Diversity:** We are committed to diversity, participation and inclusion in all aspects of our work.

**Collaboration:** We cultivate strong relationships throughout our community for greater impact.

**Responsiveness:** We welcome new ideas, possibilities and approaches.

**Stewardship:** We believe care for the environment and land runs through everything we do.

## OUR HISTORY

In 1968, a small group of seniors met to discuss the feasibility of constructing a multi-service centre for seniors on the North Shore. After countless hours of work by dedicated volunteers, Silver Harbour officially opened in 1973. Federal, provincial and municipal governments provided significant funding to build the Centre and service clubs and private donors helped equip it. We have since grown into the largest seniors' centre in North Vancouver with over 75 programs and services.

## OUR TEAM

### BOARD OF DIRECTORS

- Arthur Davies, Director
- Brenda Harrison, Director
- Doug Blakeney, Treasurer
- Elizabeth Jones, Vice-President
- Leanne Roy, Director
- Naseem Amarshi, Director
- Margaret Coates, Secretary
- Richard Gauntlett, President
- Ritch Seeley, Director
- Ron Needham, Director
- Shideh Shadfar, Director
- Virginia Baldwin, Director
- Wayne Hanna, Director

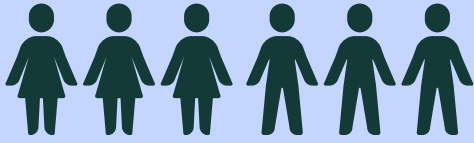
### STAFF

- Andrea Picchi - Administrative and Program Assistant
- Annwen Loverin - Executive Director
- Don Do - Assistant Cook
- Holly Gagnier - Program & Services Manager
- Simran Likhari - Arts Program Coordinator
- Zoltan Csapkay - Head Cook

*Silver Harbour gratefully operates on the traditional and unceded territory of the, Sk̓wx̓wú7mesh Úxwumixw (Squamish), salilwətał (Tseil-Waututh) and xʷməθkʷəy̓əm (Musqueam) Nations.*

**OVER 75 PROGRAMS AND SERVICES**

# OUR IMPACT



**Over 3000** seniors served



More than **250** volunteers



**Over 25,000** volunteer hours contributed



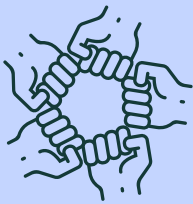
**Over 12,000** subsidized meals served



**79** programs and services offered



**951** members



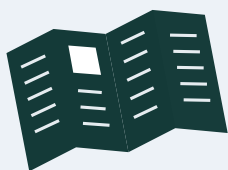
**30+** community partners



**257** seniors supported in our legal + income tax clinics



**\$17,910** in free groceries distributed



**Over 2,000** informational pamphlets distributed



**9** new ElderCollege Programs



**12** cultural celebration displays in our lobby



# CELEBRATING 50 YEARS

In September 2023, Silver Harbour turned an impressive 50 years old. In 2023-24, we celebrated with a variety of commemorative events and initiatives, including our 50th Anniversary Celebration and Open House, our 50/50 Raffle for the 50th, our 1973 Meal Deal and our 50 Amazing Stories project.



# 50 STORIES

Silver Harbour has collected the stories of 50 seniors connected with Silver Harbour. Excerpts from each of the stories appear in our newsletters and on our social media channels, with the publication of all 50 Amazing Stories in Fall 2024. Check out the News and Events page of our website to read them all.

## “ ALICE CHAN

“I always admire the volunteers who dedicate their time, expertise, and knowledge to help the centre. They inspired me to do some volunteer work as well. I was able to contribute my knowledge to decorate a Chinese New Year display at the centre and to show the community about Chinese culture.”



## “ ARTHUR DAVIES

“If the new building carries on the legacy of how this one has been run, I think it will be very successful. The future looks promising. I feel that the centre will grow and prosper into something bigger than what it is today.”

## “ NASEEM AMARSHI

“I want recognition for the amazing talents that are hidden inside Silver Harbour, to show people the work of our seniors and to dismantle the myth of ageism. Silver Harbour truly is a hidden gem.”





# LOOKING AHEAD

This past year, the Silver Harbour Board and staff team completed a new strategic plan that will guide us over the next several years, including through our move to a new building.



## STRATEGIC PLAN 2023-2025

### OUR PRIORITIES AND OBJECTIVES

#### PEOPLE

- Recruit and retain excellent staff.
- Engage a vibrant team of volunteers.
- Maintain a strong board and continuing excellence in governance.

#### PROGRAMMING

- Uphold accessibility and fairness in all our programs and services.
- Work closely with our community partners to ensure seniors can access programs and services.
- Provide a gathering place with a welcoming atmosphere.

#### CHANGE

- Explore new approaches to membership.
- Ensure a successful transition to our new building.
- Prepare ourselves, our participants, and our community for future changes.

#### ENGAGEMENT

- Tell our story broadly to enhance our profile.
- Engage our participants and community to adapt to changing needs and perspectives.
- Respond to emerging needs through collaboration and program development.
- Enhance outreach to increase participation.

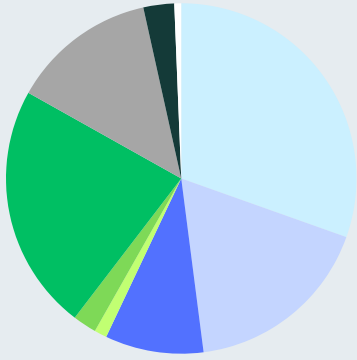
#### FUNDING

- Grow our funding to support enhancement and expansion of programs and services.










These are exciting times for Silver Harbour as construction of our replacement facility is well underway at the corner of 23rd Street and St Georges, alongside the Harry Jerome Community Recreation Centre. We expect the building to be complete by the end of 2025, with our move and opening of the new building happening in the months following. This is a tremendous opportunity for Silver Harbour to offer more programs and services, engaging even more local seniors. We're looking forward to your support by participating in programs, volunteering, and donating to support equipping the new Centre and its increased operating costs.

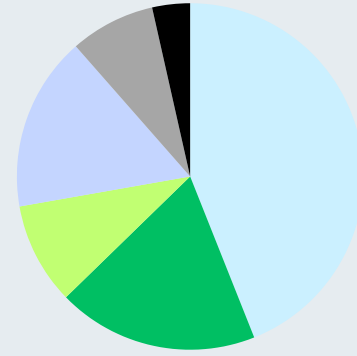


# FINANCIAL SNAPSHOT









**2023-24 OPERATING REVENUE**  
**\$1,094,219**

	Municipal Grants	\$313,733
	Municipal Property Tax Grant	\$180,738
	Federal Grants	\$125,816
	Gaming	\$20,442
	Membership Dues	\$28,000
	Programs and Services	\$287,195
	Donations	\$102,470
	Rentals and Misc	\$29,280
	Investment Income	\$6,545



**2023-24 OPERATING EXPENDITURES**  
**\$1,143,729**

	Salaries and Benefits	\$487,469
	Programs and Services	\$207,808
	Administration	\$105,398
	Municipal Property Tax (exempted)	\$180,738
	Building	\$123,210
	Amortization and Disposal of Assets	\$39,106

## DONORS, LIKE YOU

Silver Harbour extends heartfelt gratitude to our supporters, past and present. With our upgraded facility and expanded services on the way, catering to our growing and diverse seniors' community requires additional resources. Join us in sustaining Silver Harbour's mission by making a financial gift today with a:

- One-time donation
- Monthly or annual gift
- Individual, family or in memory gift
- Multi-year pledged gift
- Corporate sponsorship
- Bequest gift in your will



SCAN TO DONATE

Your contribution ensures more inclusive programs and extended operating hours, vital for our next 50 years of supporting and engaging local seniors.

